

Jamezz Privacy Statement EN

Jamezz B.V., located at Druivenstraat 25, 4816 KB Breda , is responsible for the processing of personal data as reflected in this privacy statement.

Contact details:

<https://www.jamezz.com>

Druivenstraat 25, 4816 KB Breda

085 301 3000

Personal data we process

Jamezz B.V. processes your personal data because you use our services and/or because you provide this data to us yourself.

Below is an overview of the personal data we process:

- *First and last name*
- *Phone number*
- *Email address*
- *IP address*
- *Other personal data that you actively provide for example by creating a profile on this website, in correspondence and by telephone*
- *Location details*
- *Data about your activities on our website*
- *List of customer contact information via an app*
- *Internet browser and device type*
- *Bank account number*

Special and/or sensitive personal data we process

Our website and/or service does not intend to collect data on website visitors who are under the age of 16. Unless they have parental or guardian consent. However, we cannot verify whether a visitor is older than 16. Therefore, we encourage parents to be involved in their children's online activities in order to avoid collecting information about children without parental consent. If you believe that we have collected personal information about a minor without such consent, please contact us at info@jamezz.com and we will delete this information.

For what purpose and on what basis we process personal data

Jamezz B.V. processes your personal data for the following purposes:

- Handling your payment
- Sending our newsletter and/or promotional flyer
- Calling or emailing you if necessary to perform our services
- Informing you of changes to our services and products
- Allowing you to create an account
- To deliver goods and services to you
- Jamezz B.V. analyzes your behavior on the website in order to improve the website and tailor the offer of products and services to your preferences.
- Jamezz B.V. also processes personal data if we are legally obliged to do so, such as data we need for our tax return.

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Automated decision-making

Jamezz B.V. does not make decisions based on automated processing about matters that could (significantly) affect individuals. The decisions meant are decisions that are made by computer programs or -systems, without the presence of a human being (for example an employee of Jamezz B.V.).

How long we keep personal data

Jamezz B.V. does not keep your personal data longer than strictly necessary to realize the purposes for which your data is collected. We use the following retention periods for the following (categories of) personal data:

- personal data > 7 years > For customer database and possible approach
- Personalia > 7 years > For customer database and possible approach
- Address > 7 years > For customer database and possible approach
- Contact details > 7 years > For customer database and possible approach
- Phone ID > 7 years > We need this to send push notifications (e.g. Thank you for your order) and store history for the user in the app.
- Email data > 7 years > This is needed to send the receipt and ticket if necessary. Also, if the customer enters their email address once, it is remembered for the next time so that the guest does not have to repeatedly need to enter his e-mail address. Furthermore, it is not used for any other purpose.
- Payment details > 30 days > Should a customer place an order, then pays for it and this item is out of stock, we can track this order and possibly refund the money. We can also see if the order was actually paid for. This way there can be no discussion that the guest claims to have paid but has not. This data is automatically deleted after 30 days.

Sharing personal data with third parties*

Jamezz B.V. shares your personal data with various third parties if this is necessary to execute the agreement and to comply with any legal obligation. With companies that process your data on our behalf, we conclude a processor agreement to ensure the same level of security and confidentiality of your data. Jamezz B.V. remains responsible for this processing. In addition, Jamezz B.V. provides your personal data to other third parties. We will only do this with your explicit permission.

This data is only analyzed by Jamezz and provided to the company where the data was collected and used.

**Until now we do not have any personal data that we share with third parties. For this reason we cannot yet state to whom, what data and for what reason.*

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Cookies, or similar techniques, that we use

Jamezz B.V. uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone the first time you visit this website. Jamezz B.V. uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preferences are remembered. These cookies are also used to make the website work properly and to optimize it. In addition, we place cookies that track your surfing behavior so that we can offer tailored content and advertisements.

On your first visit to our website, we have already informed you about these cookies and asked your permission to place them.

You can opt out of cookies by setting your Internet browser to no longer store cookies. In addition, you can also delete any information previously stored through your browser settings.

Cookies are also set on this website by third parties. These include, for example, advertisers and/or the social media companies. Below is an overview:

Cookie: Googly Analytics

Name: <script async="" src="//www.google-analytics.com/analytics.js"></script>

Function: Analytical cookie that measures website traffic

Retention period: 2 years

View, modify or delete data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your possible consent for data processing or to object to the processing of your personal data by Jamezz B.V. and you have the right to data portability. This means that you can request us to send the personal data we have on you in a computer file to you or another organization named by you.

You may send a request to access, correct, delete, transfer your personal data or request the revocation of your consent or objection to the processing of your personal data to info@jamezz.com

To make sure that the request for inspection is made by you, we ask you to send a copy of your ID with the request. In this copy, black out your passport photo, MRZ (machine readable zone, the strip of numbers at the bottom of the passport), passport number and Citizen Service Number (BSN). This is to protect your privacy. We will respond to your request as quickly as possible, but within four weeks.

Jamezz B.V. would also like to point out that you have the possibility to file a complaint with the national regulator, the Authority for Personal Data. This can be done via the following link:

<https://autoriteitpersoonsgegevens.nl/en>

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How we secure personal data.

Jamezz B.V. takes the protection of your data seriously and takes appropriate measures to prevent abuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your data is not properly protected or there are indications of abuse, please contact our customer service or via info@jamezz.com

We make every effort to handle the stored personal data as securely as possible and will never simply provide it to others. We use reputable virus scanners and security programs to secure our hardware and software. The Cloud environments in which we operate are protected by passwords and, where possible, 2-factor authentication.